



অসম গ্ৰামীণ বিকাশ বেঙ্ক ASSAM GRAMIN VIKASH BANK

(A joint undertaking of Govt. of India, Govt. of Assam & Punjab National Bank)

Head Office: Adams Plaza, Christian Basti, Guwahati –781005 (Assam)

Phone No : 0361-2340018

Web site: www.agvbank.co.in; e-mail: agvbank @ yahoo.co.in

AGVB/PER/10/ 23 /OM- 159 /2024-25

Date: 13.12.2024

All Branches/Offices

All Departments at Head Office

Reg: Pension Grievance Redressal Cell.

In terms of DFS instructions, Pension grievance redressal cell has been constituted at Head Office for the purpose of handling grievances pertaining to pension related matters. The cell will address grievances related to pension matters only.

The Pension Grievance redressal Cell has been constituted with the following members presently posted at Head Office:-

Sl No	Name of Grievance Officer & Designation	Phone No.	Address
1	Sri Nupur Borah, Manager	+91 7896852108	Assam Gramin Vikash Bank Head Office,
2	Sri Mrinmoy Bezbaruah, Assistant Manager	+91 9864510221	Adam's Plaza, Christian Basti, MSS Path, Guwahati-05

Retirees/Pensioners having grievances on pension may sent their representations via email to pension.grievances@agvb.co.in or in hardcopy to the above mentioned address for redressal of pension related matters.


GENERAL MANAGER